

# PARCEL SERVICES AND EXPRESS FREIGHT – Contract Prices

## January 1, 2020



Prices are valid from January 1, 2020 and Express Freight prices from October 1, 2019.

The pricing of parcels is based on units and the mailed item's measured weight or volume, whichever is the greater. The cubic measure used for parcels is 1m<sup>3</sup> = 250kg. The minimum pricing weight is 100g.

The maximum batch size for multi parcel shipments is 10 items.

The pricing of Express Freight is based on the transport unit type, the size of the shipment lot, transport distance, and the additional service used.

Unless otherwise stated, the prices include transport from a Posti outlet to the recipient or pick-up location. A pick-up can be ordered for items (subject to a separate charge), or a pick-up and delivery contract can be signed with Posti.

An applicable fuel surcharge will be charged separately. The fuel surcharge is based on the Fuel Factor of Statistics Finland's cost index on the road transport of goods, and it will be reviewed every month, on the first Monday of each month. The surcharge shall be applied to domestic and international parcel and freight services. The currently valid fuel surcharges are specified on Posti's website on page [www.posti.fi/fuelsurcharge](http://www.posti.fi/fuelsurcharge).

### Value added tax

The tariffs and rates are quoted excluding VAT, unless otherwise stated. VAT valid at the time will be added to prices during invoicing.

No VAT is added to the tariffs and rates applying to mail addressed to the Åland Islands, special areas outside the European Union's excise and VAT zone and non-EU member states.

## DOMESTIC GOODS TRANSPORT SERVICES

### Parcels picked up from a Posti outlet or Parcel Locker

POSTI POSTAL PARCEL	EUR/item	EUR/kg
	7.94	0.347

### Parcels delivered to the recipient's mail slot

POSTI SMALL PARCEL	EUR/item
	4.24

### Goods delivered to the recipient's doorstep

POSTI HOME PARCEL			
One package shipments		Multiple package shipments	
EUR/mailing	EUR/kg	EUR/mailing	EUR/kg
14.38	0.348	21.56	0.348

Posti Express Parcel 14			
EUR/mailing	EUR/kg	EUR/mailing	EUR/kg
13.65	0.331	20.46	0.331

Posti Express Parcel Morning 09			
EUR/mailing	EUR/kg	EUR/mailing	EUR/kg
19.38	0.351	29.08	0.351

Posti Express Parcel Same-Day 00			
EUR/mailing	EUR/kg	EUR/mailing	EUR/kg
11.43	0.088	17.13	0.088

RETURNS	EUR/item	EUR/kg	EUR min.
Posti Return Item	1.08	7.09	2.57
Posti Return	7.94	0.347	
Posti Unclaimed Shipping	7.94	0.347	

### POSTI EXPRESS FREIGHT ADDITIONAL FEES

Additional service	Price
Oversized transport unit	50% of the sending price (The price is based on the transport price for the second unit.)

### POSTI EXPRESS FREIGHT

Zone	Rolltainer/Half pallet (max 0.6 x 0.8 m)		Pallet (max 1.0 x 1.2 m)	
	First unit EUR	Next units* EUR	First unit EUR	Next units* EUR
0	46,45	39,69	66,78	55,94
1	58,08	51,32	90,03	79,19
2	72,59	65,83	116,16	105,32
3	87,11	80,35	145,18	134,34
4	101,63	94,87	174,21	163,37
5	116,15	109,39	203,26	192,42

### POSTI EXPRESS FREIGHT MORNING 09

0	65,05	58,29	93,47	82,65
1	81,31	74,55	126,00	115,18
2	101,63	94,87	162,62	151,80
3	121,95	115,19	203,24	192,42
4	142,30	135,54	243,89	233,07
5	162,61	155,85	284,53	273,71

### POSTI EXPRESS FREIGHT SAME-DAY 00

0	32,34	27,48	47,54	40,59
1	50,72	45,86	77,09	70,14

### POSTI EXPRESS FREIGHT EVENING 21

0	55,76	47,65	80,14	67,14
1	69,68	61,57	108,02	95,02
2	87,11	79,00	139,38	126,38
3	104,55	96,44	174,22	161,22
4	121,96	113,85	209,07	196,07
5	139,39	131,28	243,89	230,89

\*) To the same addressee

DELIVERY CHARGE	Delivery zone	EUR
	1	25,70
	2	51,40

### Separate Pick-Ups and Deliveries

1871, 1872

INDIVIDUAL PARCELS	1-5 parcels	6-10 parcels	11-15 parcels	16-20 parcels	21-99 parcels
	EUR 9.38	EUR 16.52	EUR 26.38	EUR 33.71	EUR 79.13

TRANSPORT UNIT	1	2	3	4	5	6	7	8	9	10 and the next
	EUR 36.01	EUR 27.13	EUR 21.98	EUR 17.96	EUR 15.29	EUR 13.44	EUR 12.01	EUR 10.93	EUR 10.31	EUR 9.61

- Pick-up order by telephone and e-mail **EUR 7.25 /pick-up**

ADDITIONAL SERVICES EUR / shipment	Posti									
	Postal Parcel	Home Parcel	Small Parcel	Express Parcel 14	Express Parcel Morning 09	Express Parcel Same- Day 00	Express Freight	Express Freight Morning 09	Express Freight Evening 21	Express Freight Same-Day 00
Notice of Arrival on paper, iPost	1.58	1.58	1.58	1.58	1.58	1.58	1.58	1.58	1.58	1.58
Fragile	8.14	8.14	-	8.14	8.14	8.14	-	-	-	-
Oversized	8.14	8.14	-	8.14	8.14	8.14	-	-	-	-
COD*	5.55	9.67	-	9.67	-	9.67	9.67	-	9.67	9.67
Registration	4.55	-	-	-	-	-	-	-	-	-
Paid by other than sender**	Available for all services without a surcharge									
Handing over to the Addressee in Person***	5.57	5.57	-	5.57	5.57	5.57	5.57	5.57	5.57	5.57
Pickup reminder by mail	2.12	-	-	-	-	-	-	-	-	-
Extended Storage Time	1.62	-	-	-	-	-	-	-	-	-
LQ Transport	-	4.90	-	4.90	4.90	4.90	17.86	17.86	17.86	17.86
Transport of Dangerous Goods (TDG)	-	4.90	-	4.90	4.90	4.90	17.86	17.86	17.86	17.86
Call before Delivery	-	-	-	5.03	5.03	5.03	5.03	5.03	-	5.03
Saturday Delivery	-	-	-	10.86	-	-	-	-	-	-
Electronic notice of arrival	-	-	-	0.35	0.35	0.35	0.35	0.35	0.35	0.35
Heated Transport (Heated transportation season 1 October-15 April)	-	-	-	-	-	-	13.69	13.69	-	13.69
Roller cage fee	-	-	-	-	-	-	4.50	4.50	4.50	4.50
Printing of address labels	Available for all services as part of the pickup service, EUR 1.50 each									

\*) As a financing service, COD is exempt from VAT. The COD charge will not be refunded if the item remains uncollected.

\*\*) Requires an EDI message with, for example, Posti SmartShip. \*\*\*) Not to a Parcel Point.

## Modifications to Information of an Item Already Sent

1139

Posti is entitled to collect charges for modifications to an item already sent.

By request of sender

- change of addressee's name/address
- altering the COD amount
- altering the account number (domestic service only)
- requesting the item's withdrawal
- altering a term of delivery (cancelling / adding delivery to addressee in person)
- delivering an item, originally collectable from the postal outlet, to the recipient (for domestic service only)
- enabling the recipient to check the item's content before taking delivery of the item at the postal outlet (domestic parcel service only)
- prolonged storage time for parcels up to 14 calendar days (for domestic parcel service only)
- are subject to a charge of **EUR 14.53 /alteration**.

The customer will be notified as to whether the service has been successfully performed with respect to requests for changes to domestic services.

### Charges for Other Tasks **2129, 3305, 10958**

Posti may collect a charge for additional work not included in the service.

- for changed invoice information or correction invoicing due to reasons arising from the customer
- ordering an electronic invoice or changes to invoicing and customer information insofar as the customer can carry out the measure as self-service online
- agreed investigation
- unnecessary investigation
- additional services at the acceptance office
- other extra tasks
- extra waiting time during pick-up or delivery
- unnecessary pick-up or delivery attempt made on the basis of the order
- clarification of incorrect Business Reply Mail markings
- for reports and reporting support services not included in the services
- are each subject to an hourly charge of **EUR 55.79**.

### Copy of Dispatch Document or Invoicing Document **4668**

- available from Customer Service and subject to invoicing from the party requesting the copy
- **EUR 8.77 /document**.

### Adhesive Address Labels

- **EUR 0.04 /item**

### Customs Clearance Services

- import clearance, Basic fee (includes 5 items) **EUR 48.61**  
– each additional item **EUR 4.66**
- financing compensation, 1,64%, minimum **EUR 7.08**
- proposing as duty-free **EUR 24.94**

### Additional Services

- opening the shipment **EUR 13.18**
- completing the shipping documents, Parcel card / shipment **EUR 9.61**
- border veterinarian **EUR 27.88**
- work paid by the hour **EUR 45.88**  
– minimum charge is half an hour
- export clearance, Basic fee (includes 5 items) **EUR 37.51**  
– each additional item **EUR 4.66**

## DIMENSIONS

The maximum weight for all parcels is 35kg and the maximum size is 120 x 60 x 60cm, or 300 x 120 x 60cm for Oversized parcels. Exceptions to this are Postal Parcel, the maximum size of which with the Oversized additional service is 180 x 80 x 60cm, and Posti Small Parcel, the maximum weight of which is 2kg and maximum size 3 x 25 x 35cm.

The minimum size for all parcels is 1 x 15 x 15cm.

Parcels up to 59 x 60 x 36cm can be sent to a Posti Parcel Locker.

### Domestic transport units

- Pallet
  - maximum gross weight 1,000kg
  - maximum size length 100cm, width 120cm, height from the ground 240cm
- Half pallet
  - maximum gross weight 500kg
  - maximum size length 80cm, width 60cm, height from the ground 210cm
- Rolltainer
  - maximum gross weight 250kg
  - maximum size length 81cm, width 63cm, height from the ground 210cm

### Return Item, not tracked

- maximum size 3 x 25 x 35.3cm
- maximum weight 2kg

## INTERNATIONAL GOODS TRANSPORT SERVICES

### POSTI EXPRESS BUSINESS DAY PARCEL/PALLET

	Estonia, Latvia, Sweden	Denmark, Lithuania	Norway
Parcel EUR/item	45.09	52.62	75.17
Parcel EUR/kg	2.484	4.359	7.442
MPS Parcel EUR/item	67.69	78.91	112.77
MPS Parcel EUR/kg	2.484	4.359	7.442
1st pallet EUR/item	229.02	259.55	496.22
Next pallet EUR/item	221.69	252.22	488.89
1st half pallet EUR/item	129.27	145.95	275.21
Next half pallet EUR/item	126.18	142.86	272.12

	Poland	Austria, Belgium, Bulgaria, Croatia, Czechia, France, Germany, Great Britain, Hungary, Ireland, Italy, Luxembourg, Portugal, Romania, Slovakia, Slovenia, Spain, The Netherlands	Greece, Switzerland
Parcel EUR/item	52.62	75.17	115.71
Parcel EUR/kg	4.359	7.442	8.770
MPS Parcel EUR/item	78.91	112.77	173.56
MPS Parcel EUR/kg	4.359	7.442	8.770

Additional Service	POSTI EXPRESS BUSINESS DAY Parcel				POSTI EXPRESS BUSINESS DAY Pallet				
	Country of origin	FI	EE, LV, LT	FI	Other countries	FI	EE, LV, LT	FI	SE, DK
Destination	EE, LV, LT	FI	Other countries	FI	EE, LV, LT	FI	Other countries	FI	
COD (EUR/mailing)*	9.41	9.41	-	-	9.41	9.41	-	-	
Oversized (EUR/item)	8.14	8.14	8.14**	8.14***	-	-	-	-	
Call before Delivery (EUR/mailing)	5.03	5.03	-	5.03	5.03	5.03	-	5.03	
Handing over without Signature of the Addressee (EUR/mailing)	0	0	-	0	0	0	-	0	
Country of origin	FI	EE, LV, LT	FI	Other countries	FI	EE, LV, LT	FI	SE, DK	
Destination	EE, LV, LT	FI	Other countries	FI	EE, LV, LT	FI	Other countries	FI	
Posti Home Delivery (EUR/item)	8.45	8.45	-	8.45	30.87	30.87	-	30.87	

\*) A Finnish bank account number is required

\*\*) According to the dimensions of the destination country

\*\*\*) According to the dimensions of the country of origin

EXPRESS PARCEL INTERNATIONAL (EMS, Express Mail Service)				
	Zone 1	Zone 2	Zone 3	Zone 4
	EUR	EUR	EUR	EUR
DocPack, max. 500g	41.50	45.33	49.44	54.20
Shipments of goods:				
Item	42.32	46.19	50.32	50.32
Kg	3.654	4.994	7.917	18.602
POSTAL PARCEL INTERNATIONAL AND ERS INTERNATIONAL RETURN				
Item	26.59	26.59	28.83	28.83
Kg	1.705	2.255	3.410	9.246

POSTAL PARCEL TO THE BALTIC COUNTRIES (From February 1, 2020)	
Item	9.53
Kg	0.15

Additional Service (From February 1, 2020)	
POSTAL PARCEL TO THE BALTIC COUNTRIES	EUR
Fragile	8.14

POSTI PARCEL CONNECT, POSTI PARCEL CONNECT RETURN and POSTI PARCEL CONNECT UNDELIVERED						
Destination	EE, LT, LV (Until June 30, 2020)	DE	SE	DK	AT, BE, CZ, NL, PL	ES, HU, LU, SI, SK, PT, BG
<b>Country of origin Finland</b>						
EUR/item	15.84	15.84	15.84	15.84	21.12	21.12
EUR/kg	1.056	1.056	1.056	1.056	1.056	1.056
<b>BULKY</b>						
EUR/item	8.45	15.84	15.84	15.84	21.12	26.39
<b>HOME DELIVERY</b>						
EUR/item	8.45					

## DIMENSIONS

### Parcel

- minimum size 25cm x 15cm x 3cm
- maximum weight 30kg/parcel (with country-specific restrictions)
- maximum size (Priority) length 200cm (with country-specific restrictions),  
length + circumference 300cm (with country-specific restrictions)
- maximum size (EMS) length 150cm (with country-specific restrictions),  
length + circumference 300cm (with country-specific restrictions)

See information on country-specific dimensions and limitations [www.posti.fi](http://www.posti.fi)

### Express Business Day

- PARCEL
- minimum size 25cm x 15cm x 3cm
  - minimum weight 100g
  - maximum weight 35kg
  - maximum size length 120cm, length + circumference max. 300cm
- With the Oversized additional service
    - maximum size (SE and NO) length 180cm, length + circumference max. 300cm
    - maximum size (EE, LV and LT) length 200cm, length + circumference max. 300cm
    - maximum size (other destination countries\*) 200cm x 80cm x 60cm, length + circumference max. 300cm
    - maximum weight 35kg

### PALLET

- EUR pallet
  - maximum gross weight 740kg
  - maximum size length 80cm, width 120cm, height from the ground 220cm,  
Pallet height from the ground is 180cm for destination countries SE and NO
- Half pallet
  - maximum gross weight 370kg
  - maximum size length 80cm, width 60cm, height from the ground 210cm  
Pallet height from the ground is 180cm for destination countries SE and NO

### Parcel Connect

- maximum size 120 x 60 x 60cm  
• bulky: maximum length 200cm, length + circumference maximum 360cm
- maximum weight 31.5kg
- minimum size 15 x 11 x 1cm
- maximum weight 100g

*) Other destination countries	Country code	*) Other destination countries	Country code	*) Other destination countries	Country code	*) Other destination countries	Country code
Austria	AT	France	FR	Italy	IT	Slovenia	SI
Belgium	BE	Germany	DE	Luxembourg	LU	Spain (mainland)	ES
Bulgaria	BG	Great Britain	GB	Portugal (mainland)	PT	Switzerland	CH
Croatia	HR	Greece (mainland)	GR	Poland	PL	The Netherlands	NL
Czechia	CZ	Hungary	HU	Romania	RO		
Denmark	DK	Ireland	IE	Slovakia	SK		

## POSTI BOX SERVICE

The Posti Box Service is the solution when your company operates abroad and needs a mail address in Finland. The forwarding of incoming and returning items as well as the storage space you need can be added to the Posti Box Service.

			EUR
12941	Establishment charge	one-off charge	172.70
2120	Usage fee	monthly charge	99.72
2121	Service charge: packaging material, sorting (excl. reply mail), and mailing	hourly charge	62.19
2122	Storage/pallet slot	day	3.29

## CHARGES COLLECTED UPON INVOICING

### Paper invoice

- EUR 5.24 /invoice

### Invoicing Charge

An invoicing charge of EUR 10.00 will apply if the ex-VAT sum total is less than EUR 100.00.

### Reminder Charges for Delayed Payment

Reminder charges for delayed payments amount to EUR 8.00 / invoice.

### Penalty Interest

If the invoice is not paid by the due date indicated on it, penalty interest will be charged, as provided by the Interest Act, for the period after the due date.