



Other Services and Rates – Contract Prices as of January 1, 2020

The value added tax in effect at any given time will be added to the prices.

Separate Pick-Ups and Deliveries

1871, 1872

INDIVIDUAL PARCELS	1-5 parcels	6-10 parcels	11-15 parcels	16-20 parcels	21-99 parcels
	EUR 9.38	EUR 16.52	EUR 26.38	EUR 33.71	EUR 79.13

TRANSPORT UNIT	1	2	3	4	5	6	7	8	9	10 and the next
	EUR 36.01	EUR 27.13	EUR 21.98	EUR 17.96	EUR 15.29	EUR 13.44	EUR 12.01	EUR 10.93	EUR 10.31	EUR 9.61

- Pick-up order by telephone and e-mail **EUR 7.25 /pick-up**

Use of Paper Mailing List

Electronic mailing lists are free of charge, whereas the use of a paper mailing list costs

- **EUR 25.00/item.**

Should the customer use a mailing list deviating from the standard paper mailing list, Posti will charge the rate quoted under "Charges for Other Tasks" for transferring this mailing list's information to its invoicing system.

Modifications to Information of an Item Already Sent

1139

Posti is entitled to collect charges for modifications to an item already sent.

By request of sender

- change of addressee's name/address
- altering the COD amount
- altering the account number (domestic service only)
- requesting the item's withdrawal
- altering a term of delivery (cancelling / adding delivery to addressee in person)
- delivering an item, originally collectable from the postal outlet, to the recipient (for domestic service only)
- enabling the recipient to check the item's content before taking delivery of the item at the postal outlet (domestic parcel service only)
- prolonged storage time for parcels up to 14 calendar days (for domestic parcel service only)
- are subject to a charge of **EUR 14.53 /alteration.**

The customer will be notified as to whether the service has been successfully performed with respect to requests for changes to domestic services.

Charges for Other Tasks

2129, 3305, 10958

Posti may collect a charge for additional work not included in the service.

- for changed invoice information or correction invoicing due to reasons arising from the customer
- ordering an electronic invoice or changes to invoicing and customer information insofar as the customer can carry out the measure as self-service online

- agreed investigation
- unnecessary investigation
- additional services at the acceptance office
- other extra tasks
- extra waiting time during pick-up or delivery
- unnecessary pick-up or delivery attempt made on the basis of the order
- clarification of incorrect Business Reply Mail markings
- for reports and reporting support services not included in the services
- are each subject to an hourly charge of **EUR 55.79.**

Information Storage Service Fee

12895

Posti is entitled to charge a fee for information storage performed on the customer's behalf through the Posti ordering channels.

- **EUR 60.00 /hour**

Copy of Dispatch Document or Invoicing Document

4668

- available from Customer Service and subject to invoicing from the party requesting the copy
- **EUR 8.77 /document.**

Adhesive Address Labels

- **EUR 0.04 /item**

Customs Clearance Services

- import clearance, Basic fee (includes 5 items) **EUR 48.61**
- each additional item **EUR 4.66**
- financing compensation, 1,64%, minimum **EUR 7.08**
- proposing as duty-free **EUR 24.94**

Additional Services

- opening the shipment **EUR 13.18**
- completing the shipping documents, Parcel card / shipment **EUR 9.61**
- border veterinarian **EUR 27.88**
- work paid by the hour **EUR 45.88**
- minimum charge is half an hour
- export clearance, Basic fee (includes 5 items) **EUR 37.51**
- each additional item **EUR 4.66**

CHARGES COLLECTED UPON INVOICING

Paper invoice

- **EUR 5.24 /invoice**

Invoicing Charge

An invoicing charge of **EUR 10.00** will apply if the ex-VAT sum total is less than EUR 100.00.

Reminder Charges for Delayed Payment

Reminder charges for delayed payments amount to **EUR 8.00 / invoice.**

Penalty Interest

If the invoice is not paid by the due date indicated on it, penalty interest will be charged, as provided by the Interest Act, for the period after the due date.