

Additional services and service fees for Posti Freight from November 1, 2021



Additional services

The necessary additional services must be specified in advance in the transport order. Posti has the right to add a missing additional service and charge the additional service and service fees based on the price list. The prices and rates are quoted excluding VAT.

Read the product terms of the additional services

TRANSPORT OF DANGEROUS GOODS (TDG) Transporting goods and articles classified as dangerous in the Finnish Act on the Transport of Dangerous Goods.	30% **
HEATED TRANSPORT Transport in a heated (>+0 degrees Celsius) cargo space. Available on weekdays from October 1 to April 30.	20% **
CONSUMER PICK-UP Charged every time a shipment is picked up from a private customer. Includes a scheduled pick-up time. One weekday of additional delivery time is reserved for pick-up from private customers.	EUR 21.00 / shipment
CONSUMER DELIVERY Charged every time a shipment is delivered to a private customer. Includes a scheduled delivery time. One weekday of additional delivery time is reserved for delivery to private customers.	EUR 21.00 / shipment
SCHEDULED DELIVERY Delivery according to a schedule agreed in advance. Scheduled Delivery does not include selecting the delivery day.	EUR 25.00 / item
CALL BEFORE PICK-UP A call at least an hour before arrival.	EUR 4.50 / shipment
CALL BEFORE DELIVERY A call at least an hour before arrival.	EUR 4.50 / shipment

* Increase of the price of transport without the fuel surcharge.



PICK-UP FROM A SPECIFIC LOCATION	EUR 32.00 / 30 min*
Transferring a shipment that is packed on a transport unit from an agreed location that can be accessed directly with a pallet jack. If the agreed location cannot be directly accessed with a pallet jack, the content of the shipment is not carried. It must be possible for only one person to handle the shipment.	
DELIVERY TO SPECIFIC LOCATION	EUR 32.00 / 30 min*
Transferring a shipment that is packed on a transport unit to an agreed location that can be accessed directly with a pallet jack. If the agreed location cannot be directly accessed with a pallet jack, the content of the shipment is not carried further. It must be possible for only one person to handle the shipment.	
CARRY OUT	EUR 32.00 / 30 min*
Carrying of packages with a chargeable weight of under 35 kg from a specific location, such as a particular floor, office, etc. It must be possible for only one person to handle the shipment. A maximum of twenty (20) packages.	
CARRY IN	EUR 32.00 / 30 min*
Delivering packages with a chargeable weight of under 35 kg to a specific location, such as a floor, office, etc. It must be possible for only one person to handle the shipment. A maximum of twenty (20) packages.	
TRANSPORT PACKAGE REMOVAL	EUR 25.00 / item
The shipment is unloaded from the transport unit and the packaging material is removed and disposed of as appropriate. It must be possible for only one person to handle the packaging materials of the shipment.	
If the customer wants the shipment to be unloaded to a specific location, the Carry in or Delivery to Specific Location service must be ordered separately.	
CRANE PICK-UP FOR LOADS UNDER 5,000 CHARGEABLE WEIGHT	price from EUR 95.00 / shipment
Pick-up by crane. Crane transport requires an extra weekday of delivery time.	
Zone A = EUR 95.0 per shipment Zone B = EUR 145.0 per shipment Zone C = EUR 180.0 per shipment Zone X = EUR 225.0 per shipment Zone X2 = EUR 350.0 per shipment	
CRANE DELIVERY FOR LOADS UNDER 5,000 CHARGEABLE WEIGHT	price from EUR 95.00 / shipment
Delivery by crane. Crane transport requires an extra weekday of delivery time.	
Zone A = EUR 95.0 per shipment Zone B = EUR 145.0 per shipment Zone C = EUR 180.0 per shipment Zone X = EUR 225.0 per shipment Zone X2 = EUR 350.0 per shipment	
HANDING OVER TO THE ADDRESSEE IN PERSON	EUR 5.00 / shipment
The shipment is handed over only to the addressee specified on the shipment. The service includes a call to the recipient at least an hour before delivery.	

* Charged based on every beginning 30 min period.



HANDING OVER WITHOUT SIGNATURE Delivery to the recipient's address even if the recipient is not there.	free
DELIVERY TO TERMINAL The sender delivers the item to a terminal. Max. chargeable weight 2,500 kg.	EUR 14.00 / shipment
PICK-UP FROM TERMINAL The recipient picks up the item from a terminal. Max. chargeable weight 2,500 kg.	EUR 14.00 / shipment
LONG SHIPMENT Transporting shipments that are over 2.4 m long. One weekday of additional delivery time is reserved for the transport.	EUR 25.00 / item
CHOSEN DELIVERY DAY Delivering the item on the selected delivery day according to the service register. The available options are 1–5 weekdays after the first possible delivery day.	EUR 25.00 / item

Service fees

If carrying out the delivery requires a service that is not included in the service level agreement, Posti has the right to charge the customer for the work according to the price list. The prices and rates are quoted excluding VAT.

Transport documents and ordering

MANUAL WAYBILL ENTRY To be charged when there is no electronic order. Posti staff manually enters the customer's order, e.g. a phone or email order.	EUR 11.00 / shipment
FILLING OUT A WAYBILL Posti staff fills out the transport documents.	EUR 9.00 / shipment
ATTACHING AND LINKING A UNIQUE PACKAGE ID Posti staff attaches a package ID, such as a logistics unit label or SSCC tag, to the package. All transport units must be equipped with a unique ID, and its number must be marked in the electronic order.	EUR 2.00 / package
PROOF OF DELIVERY (POD) Delivering a copy of the electronic waybill on the customer's request.	EUR 8.00 / shipment
SHIPMENT DATA REPORT A report on the customer's own shipment data.	EUR 30.00 / assignment

* Charged based on every beginning 30 min period.

MANUAL ORDER CORRECTION / SUPPLEMENTATION EUR 7.50 per edit
 The order or waybill has an incorrect/missing contract number, chargeable weight, address information, phone number, TDG markings, additional services or other information concerning the transport.

ÅLAND ISLANDS CLEARANCE FEE EUR 39.00 / shipment
 If the customs declaration information required for the Åland Islands is missing from the shipment, Posti charges the customer for the work.

Hourly rates

All extra work must be paid by the hour. For instance, transfers between the terminal and the pick-up or delivery location.

HOURLY RATE, POSTI LTD'S PERSONNEL EUR 22.50 / 30 min*
 For example, when the delivery of the shipment requires several people.

HOURLY RATE, TERMINAL EUR 22.50 / 30 min*
 For example, reserving a forklift for nonstandard handling of the customer's shipment.

HOURLY RATE, FOR VAN EUR 22.50 / 30 min*

HOURLY RATE, FOR TRUCK EUR 36.00 / 30 min*

HOURLY RATE, FOR ROAD TRAIN EUR 48.00 / 30 min*

HOURLY WORK, CRANE DELIVERY SERVICE, OVER 5,000 CHARGEABLE WEIGHT EUR 65.00 / 30 min*

Loading and unloading

LOADING, EXCEEDING THE WAITING AND LOADING TIMES EUR 48.00 / 30 min*
 The freight transport service includes 15 minutes of loading and unloading time per 5,000 kg of chargeable weight. Waiting time is included in the loading and unloading time. After this time has passed, a fee will be charged according to the hourly rate.

LOADING AND UNLOADING LOADS OF OVER 10 TONNES BY A TRUCK WITH TAIL LIFT EUR 10.00 / tonne
 Loads weighing over 10,000 tonnes are loaded or unloaded at the recipient's address that does not have an unloading dock. (For example, construction site deliveries.)

Special transportation

SPECIAL TRANSPORT agreed separately
 For example, worldwide transports

TRANSPORT ON SATURDAYS, SUNDAYS OR PUBLIC HOLIDAYS agreed separately

* Charged based on every beginning 30 min period.

SECOND PICK-UP OR DELIVERY	EUR 45.00 / attempt
For example, a second pick-up or delivery attempt caused by the sender's or the recipient's mistake. Other unnecessary driving is charged by the hour, based on the vehicle type.	

Transport equipment

PALLETIZING	EUR 15.00 / pallet
Charged when a loose package weighing over 35 kg is palletized to enable safe handling or transport. The palletizing fee is also charged if Posti has to palletize the shipment again, for example, because of packaging problems.	
LATE RETURN OF TRANSPORT EQUIPMENT, SWAP BODY/CONTAINER TRAILERS	EUR 40.00 / day
LATE RETURN OF TRANSPORT EQUIPMENT, TRAILER	EUR 70.00 / day
LATE RETURN OF TRANSPORT EQUIPMENT, CAGE PALLET, ROLLTAINER OR SIMILAR	EUR 10.00 / day
PALLETS	EUR 10.00 / pallet

Terminal payments

TERMINAL PAYMENT	EUR 28.00 / shipment
The shipment is delivered to and picked up from the same terminal, and the service does not include transport by Posti.	
TERMINAL STORAGE FEE	EUR 0.70 / 100 kg / day Min. EUR 10 / shipment
If the delivery of the shipment is delayed from the delivery day specified in the service level agreement (SLA) for a reason attributable to the customer or recipient, a storage fee is charged per each new day. The first storage day is free of charge.	
CUSTOMS TERMINAL STORAGE FEE	agreed separately

* Charged based on every beginning 30 min period.

Invoicing

CORRECTIONS AND RE-BILLING The fee is charged if the correction was required due to reasons attributable to the customer.	EUR 25.00 / invoice
REMINDERS	EUR 8.00 / invoice
PAPER INVOICE	EUR 6.50 / invoice
INVOICING SURCHARGE (INVOICES UNDER EUR 100)	EUR 10.00 / invoice

* Charged based on every beginning 30 min period.