

SmartShip

Selecting freight products and additional services

If you want to send a freight shipment with a waybill, select Posti Freight in Posti SmartShip

Service **Normal** Only return Normal and return

Services Posti - Freight *

Next **Cancel**

Click **Next** to continue.

Posti Freight – Order today, delivered tomorrow

How to order

- Order transport through Posti SmartShip as early as possible on the pickup day and no later than by 11:30 a.m. Partial and full loads should be ordered the day before pickup.

This is how we pick up your shipment

- Shipments are primarily picked up on the day of order and delivered to the departure terminal by 4 p.m.
- The driver will carry out the receipt inspection and loading for the shipment.
- The shipper is responsible for the proper packaging of the shipment.

Documents and tracking

Transport documents through Posti SmartShip

- Waybill and parcel label
- The customer must attach an individualized parcel label to each parcel and provide the driver with a waybill.

Item Tracking

- The shipment is registered around the clock and at every stage of transport. Item Tracking is shipment-specific.

Pricing

- Pricing is based on the transport distance and shipment size. Chargeable weight specifications are available in our product terms.

Delivery

- Shipments are delivered to addressees on weekdays between 8 a.m. and 4 p.m.
- If the addressee is a private individual, we will make personal contact to agree on the best time for the delivery. For this purpose, an extra weekday should be reserved.
- More detailed transport times are available through a delivery time inquiry.

Freight additional services

Shipments with a waybill

- **Scheduled Delivery**
 - The available delivery time windows are 7 a.m. to 9 a.m., 9 a.m. to 12 noon, 12 noon to 2 p.m. and 2 p.m. to 4 p.m. Check the postal code-specific time windows in the SmartShip ordering channel.
- **Consumer Delivery**
 - Delivery to consumers. Includes agreeing the time for delivery. Requires the addressee's telephone number.
- **Cash on Delivery**
 - Handover to the addressee against the payment specified by the customer. Requires a total, an account number and a payment reference.
- **Handing Over to the Addressee in Person**
 - Delivery only to the person specified in the shipment. The service includes calling the addressee at least one hour before estimated time of arrival.
- **Handing over without Signature of the Addressee**
 - Delivery to the addressee's address even if the addressee is not at home.
- **Call before Delivery**
 - Calling at least one hour before estimated time of arrival. Requires the addressee's telephone number.
- **Call before Pick-up**
 - Calling at least one hour before estimated time of arrival. Requires the shipper's phone number.
- **Transport of dangerous goods (VAK) / LQ Transport**
 - Transport of goods classified as dangerous by the Act on the Transport of Dangerous Goods. The shipper's name can be entered in the Goods Holder field. The Processing Information fields 1–4 will be printed on the VAK document, but they will not be sent to Posti as part of the EDI message.
- **Delivery to Specific Location**
 - Delivery to a specific location with unobstructed access. Includes agreeing the time for delivery. Requires the addressee's telephone number. A service that is agreed with a salesperson and started separately.

Freight additional services

Shipments with a waybill

- **Pickup from a specific location**
 - Pickup from a specific location with unobstructed access. Includes agreeing the time for pickup. Requires the shipper's phone number. A service that is agreed with a salesperson and started separately.
- **Shelving Service**
 - This service includes, for instance, delivering the shipment to the predetermined site of the receiving customer location, unloading and unpacking the shipment, placing the products of the shipment where they belong (shelving), and removing the packaging waste. In addition, inventory or additional orders, for example, can be carried out. The Shelving Service suits regular and pre-agreed product delivery. Requires the addressee's telephone number. A service that is agreed with a salesperson and started separately.
- **Product Package Removal**
 - The shipment's transport and product package is removed at one location, and the packaging material is transported and disposed of as appropriate. A service that is agreed with a salesperson and started separately.
- **Transport Package Removal**
 - The parcel's transport package is removed, the freight shipment is unloaded from the transport platform, and the packaging material is transported and disposed of as appropriate. A service that is agreed with a salesperson and started separately.
- **Delivery to Terminal**
 - Customers can take their freight shipments that are ready for delivery directly to the terminal for onward transport. The maximum chargeable weight for shipments delivered to a terminal is 2,500 kg.
- **Pick-up from Terminal**
 - The customer can address the shipment directly to the terminal, from where the addressee will pick it up. Posti contacts the addressee once the shipment in question has arrived at the terminal. Requires the addressee's telephone number.
- **Heated Transport**
 - The shipments are transported in a heated (> +0 degrees) cargo space. The Heated Transport service is available on weekdays from October 1 to April 30.

Freight additional services

Shipments with a waybill

- **Crane Delivery Service**
 - Pickup and/or delivery of freight shipments is made using crane equipment. The Crane Delivery Service is available for shipment lots weighing under 5,000 kg, and a single load cannot weigh more than 2,500 kg.
- **Waste transport**
 - Requires a name, code and weight. A service that is agreed with a salesperson and started separately.
- **Long Shipment**
 - This supplementary service applies to objects and bundles that are 2.4–7.0 meters long and stackable. Goods that are over seven (7) meters long are subject to a separate agreement.
- **Paid by other than sender**
 - Requires the payer's customer number.

Select Posti Express Freight in Posti SmartShip when shipping a freight shipment with an address label

Service **Normal** Only return Normal and return

Services Posti - Express Freight *

Next Cancel

Click **Next** to continue.

Posti Express Freight – Order today, delivered tomorrow

How to order

- Order transport through Posti SmartShip as early as possible on the pickup day and no later than by 11:30 a.m. Partial and full loads should be ordered the day before pickup.

This is how we pick up your shipment

- Shipments are primarily picked up on the day of order and delivered to the departure terminal by 4 p.m.
- The driver will carry out the receipt inspection and loading for the shipment.
- The shipper is responsible for the proper packaging of the shipment.

Documents and tracking

Transport documents through Posti SmartShip

- Address label
- The customer must attach an individualized address label to each parcel.

Item Tracking

- The shipment is registered around the clock and at every stage of transport. Item Tracking is shipment-specific.

Pricing

- Pricing is based on the transport distance and shipment size.

Delivery

- Shipments are delivered to addressees on weekdays between 8 a.m. and 4 p.m.
- If the addressee is a private individual, we will make personal contact to agree on the best time for the delivery. For this purpose, an extra weekday should be reserved.
- More detailed transport times are available through a delivery time inquiry.

What additional services are available for Express Freight?

Shipments with an address label

- **Morning 09**
 - The shipment is delivered to the addressee on the following weekday by 9 a.m. in the areas specified in the Delivery Time Inquiry.
- **Evening 21**
 - Posti contacts the addressee within one or two weekdays of the shipping and sets the delivery time window to the following weekday at the earliest. Shipments are delivered to addressees on weekdays between 9 a.m. and 9 p.m. The service includes delivery to the address in the transport document, to the immediate vicinity of the addressee's front door.
- **Same-Day 00**
 - Shipments are picked up from the customer in accordance with the location and service-specific timetable or in accordance with the customer contract and delivered to the addressee on the same day by 4 p.m.
- **Cash on Delivery**
 - The shipment is handed over to the addressee against the payment specified by the Customer.
- **Handing Over to the Addressee in Person**
 - The shipment is handed over only to the addressee specified on the shipment.
- **Handing over without Signature of the Addressee**
 - The shipment is delivered to the address in the transport document without the signature of the addressee.
- **Electronic Pre-notification**
 - Posti sends a pre-notification about a shipment to be delivered. The notification is sent to the mobile phone number or email address indicated in the EDI message.
- **Call before Delivery**
 - The addressee is contacted by phone before the delivery and notified of the exact delivery time.
- **Transport of dangerous goods (VAK / LQ Transport)**
 - Transport of goods classified as dangerous by the Act on the Transport of Dangerous Goods. The shipper's name can be entered in the Goods Holder field. The Processing Information fields 1–4 will be printed on the VAK document, but they will not be sent to Posti as part of the EDI message.

What additional services are available for Express Freight?

Shipments with an address label

- **Delivery to Specific Location**

- This service includes the delivery of the shipment to a specific location, such as floor, office, etc. Posti agrees on the exact delivery location and specifies the delivery time to within an accuracy of two hours in advance by telephone with the addressee. A service that is agreed with a salesperson and started separately.

- **Shelving Service**

- This service includes, for instance, delivering the shipment to the predetermined site of the receiving customer location, unloading and unpacking the shipment, placing the products of the shipment where they belong (shelving), and removing the packaging waste. In addition, inventory or additional orders, for example, can be carried out. The Shelving Service suits regular and pre-agreed product delivery. Requires the addressee's telephone number. A service that is agreed with a salesperson and started separately.

- **Product Package Removal**

- The shipment's transport and product package is removed at one location, and the packaging material is transported and disposed of as appropriate. A service that is agreed with a salesperson and started separately.

- **Transport Package Removal**

- The parcel's transport package is removed, the freight shipment is unloaded from the transport platform, and the packaging material is transported and disposed of as appropriate. A service that is agreed with a salesperson and started separately.

- **Installation (Ready for Use)**

- Includes the delivery of the device to the installation site, the installation (ready for use), and the removal of packing waste to recycling. Installation tasks subject to a permit cannot be included in the service. The maximum duration of the installation is 15 minutes. A service that is agreed with a salesperson and started separately.

- **Transport to Recycling**

- In connection with the delivery of the shipment, Posti picks up an old product from the addressee in exchange for the new product and appropriately transports it to recycling or disposal. For each new product, the customer can have one corresponding product recycled. A service that is agreed with a salesperson and started separately.

What additional services are available for Express Freight?

Shipments with an address label

- **Equipment Installation**
 - The Equipment Installation service includes the delivery of the equipment to the installation site, installation subject to a permit (ready for use), and the removal of packing waste to recycling. The service is available for most household appliances and electronic products. A service that is agreed with a salesperson and started separately.
- **Pick-up from Terminal**
 - The customer can address the shipment directly to the terminal, from where the addressee will pick it up. Posti contacts the addressee once the shipment in question has arrived at the terminal. The shipper must include the addressee's phone number in the transport document.
- **Heated Transport**
 - The shipments are transported in a heated (> +0 degrees) cargo space. The Heated Transport service is available on weekdays from October 1 to April 30.