

Prohibited items in DHL EXPRESS EASY service

Certain items may not be sent with DHL EXPRESS EASY service. There may also be additional restrictions in certain countries. If you are unsure if your goods can be transported or want more information please contact our Customer Service on 030 45 345. Please note that all shipments are opened and security checked.

	Living animals: mammals, birds, fish and insects		Flammable liquids: perfume, hairspray, nail polish, essential oil
	Precious stones, jewellery and watches		Corrosive material
	Precious metal or loose precious stones including diamonds for industrial use		Poisonous material
	Firearms and air guns, their parts and replica, ammunition		Oxidizing material
	Cash, currency, bank notes, checks, bank cards, SIM cards		Explosive material
	Antiques, art works and collectibles		Radioactive material
	Alcohol and cigarettes, incl. electronic cigarettes and their parts		Infectious substance (Blood and DNA samples)
	Banderols and tax stickers		Poisonous, flammable gases
	Human remains or ashes		Dangerous when in contact with liquid
	Flowers, plants and their seeds Perishables		Combustible
	Narcotics and drugs (prescription and over the counter)		Unstable substances
	Counterfeit and pirate goods Pornography		Organic peroxides
	Hunting trophies, animal remains and parts, such as ivory and sharks fin		Dangerous goods, such as those covered by IATA and ADR regulations



Shipping Electronic Equipments

Shipping Goods With or Containing Lithium Batteries



Electronic equipments that contain a battery can be shipped by DHL EXPRESS EASY service. A full compliance of the instructions and regulations issued by International Air Transport Association (IATA) apply when preparing these shipments for air transportation. DHL Express is unable to accept loose batteries and power banks on its network. Additionally, Lithium Batteries that are known or suspected to be defective or damaged are not permitted on aircraft under any circumstances.

When intending to send any shipments containing Lithium Batteries, please note the following:

- The equipment must be packed in strong rigid outer packaging constructed of suitable material of adequate strength
- The consignment is limited to a maximum of 2 packages (each containing maximum 4 cells or 2 batteries contained in equipment)
- The equipment must not get switched on during transportation

The full compliance to IATA regulations is the legal responsibility of the shipper:

- You must be able to confirm whether you are shipping **Lithium Ion** or **Lithium Metal batteries**, or e.g. AA/AAA alkaline batteries.

Example 1: A mobile phone containing a Lithium Ion battery (3.9Wh)

Description of the contents on waybill:

Lithium ion batteries compliance with section II of PI967, less than 2 batteries or 4 cells

Example 2: A headlamp containing Lithium Metal battery (button cell in equipment)

Description of the contents on waybill:

Lithium metal batteries compliance with section II of PI970, button cell in equipment