

Online store delivery types

Instructions for presenting Posti's delivery types for consumers in the online store user interface

How to provide information about Posti's delivery types in your online store

Displaying Posti delivery types in a consistent manner provides an improved shopping experience and reliability for customers. Ensure that your customers can easily find Posti's popular delivery types in your online store.

Explain different delivery types in your online store on a separate page. We recommend using the most in-depth text that we have provided. The longer text explains the content of the delivery type in detail.

In your shopping cart, you can also use the shorter text alternative and at least Posti's logo, preferably also the icon describing the delivery type.

Download Posti logo, delivery type icons and marketing materials

[Here >](#)

CONTENTS – DELIVERY TYPES ACCORDING TO THE SERVICE

3. Postal parcel or Express Parcel (to a parcel locker)
4. Postal parcel (to an outlet)
5. Small Parcel or Letter
6. Posti Express Parcel (to the workplace or home)
7. Posti Home Parcel, Express Freight for the evening or Home Delivery
8. Freight + delivery to private persons
9. Postal parcel + Fast track additional service (to a parcel locker)
10. Postal parcel + Fast track additional service (to an outlet)
11. Posti Home Parcel + Fast track additional service
12. Priority, EMS and Parcel Connect

Postal parcel or Express Parcel to a parcel locker

Delivery speed in x days depends on your online store's processes. Share this with your customers. Postal parcels will be delivered by 7 p.m. Express Parcels will be delivered by 4 p.m. The Morning delivery additional service with a delivery by 9 a.m. is also available for Express Parcel.

Long text for Postal parcel:



Pickup at a Posti Smartpost, delivery in x days

Delivery Mon–Sat by 7 p.m. You will receive a message when the parcel is available for pickup at the parcel locker. You can track your parcel using the OmaPosti mobile application. Delivery as a climate-friendly Posti Green item.

Long text for Express Parcel:

Pickup at a Posti Smartpost, delivery in x days

Delivery Mon–Fri by 4 p.m. You will receive a message when the parcel is available for pickup at the parcel locker. You can track your parcel using the OmaPosti mobile application. Delivery as a climate-friendly Posti Green item.

Long text for Express Parcel + Morning delivery additional service:

Pickup at a Posti Smartpost, delivery in x days

Delivery Mon–Fri by 9 a.m. You will receive a message when the parcel is available for pickup at the parcel locker. You can track your parcel using the OmaPosti mobile application. Delivery as a climate-friendly Posti Green item.

Short text for Postal parcel:



Pickup at a Posti Smartpost, delivery in x days

Delivery Mon–Sat by 7 p.m. You will receive a message when the parcel is available for pickup at the parcel locker. Delivery as a climate-friendly Posti Green item.

Short text for Express Parcel:

Pickup at a Posti Smartpost, delivery in x days

Delivery Mon–Fri by 4 p.m. You will receive a message when the parcel is available for pickup at the parcel locker. Delivery as a climate-friendly Posti Green item.

Short text for Express Parcel + Morning delivery additional service:

Pickup at a Posti Smartpost, delivery in x days

Delivery Mon–Fri by 9 a.m. You will receive a message when the parcel is available for pickup at the parcel locker. Delivery as a climate-friendly Posti Green item.

Postal parcel (to an outlet)

Delivery speed in x days depends on your online store's process. Share this with your customers. Postal parcels will be delivered by 7 p.m.

Long text:



Pickup at an outlet, delivery in x days

Delivery Mon–Sat by 7 p.m. You will receive a message when the parcel is available for pickup at the outlet. You can track your parcel using the OmaPosti mobile application. Delivery as a climate-friendly Posti Green item.



Short text:

Pickup at an outlet, delivery in x days

Delivery Mon–Sat by 7 p.m. You will receive a message when the parcel is available for pickup at the outlet. Delivery as a climate-friendly Posti Green item.

Small Parcel or Letter

Long text:



Delivery with day mail

The item is delivered as a climate-friendly Posti Green item to a mailbox/mail slot or, if the item is too large, to the nearest Posti outlet.

Short text:



Delivery with day mail

The item is delivered as a climate-friendly Posti Green item to a mailbox.

Posti Express Parcel (to the workplace or home)

Express Parcel will be delivered by 4 p.m. The Morning delivery additional service with a delivery by 9 a.m. is also available for Express Parcel.

Long text for Express Parcel:



Posti daytime parcel delivery

Posti will deliver your order to the desired address as a climate-friendly Posti Green item Mon–Fri by 4 p.m. without a separate notification. If you are not present at the time of delivery, you can pick up your order at the location indicated on the notice of arrival.

Long text for Express Parcel + Morning delivery additional service:

Posti daytime parcel delivery

Posti will deliver your order to the desired address as a climate-friendly Posti Green item Mon–Fri by 9 a.m. without a separate notification. If you are not present at the time of delivery, you can pick up your order at the location indicated on the notice of arrival.

Short text for Express Parcel:



Posti daytime parcel delivery

Posti will deliver your order to the desired address Mon–Fri by 4 p.m. without a separate notification.

Short text for Express Parcel + Morning delivery additional service:

Posti daytime parcel delivery

Posti will deliver your order to the desired address Mon–Fri by 9 a.m. without a separate notification.

Posti Home Parcel, Express Freight for the evening or Home Delivery



Posti Home Delivery at a specific time

You can track your parcel using the OmaPosti mobile application. The deliverer will agree on a suitable delivery time with you. Delivery as a climate-friendly Posti Green item.

Possible additional services for Home Delivery and Express Freight include Installation, Transport to Recycling and Transport Package Removal.



Installation of domestic appliances and electronics: The device is delivered to your home, carried in and installed to make it ready for use. We take the packaging materials to appropriate recycling. The installation does not cover fixture modifications, structural reinforcements or changes in the antenna or electric network, pipelines or sewers. For more information on the device installation service, please see

<https://www.posti.fi/henkiloasiakkaat/vastaanota/laiteasennuspalvelu.html>

For furniture: The product is made ready for use, e.g. a sofa is assembled or legs are attached to a bed. Minor assembly work takes at most 15 minutes.



Keep in mind! The installation service is tax-deductible for domestic costs.

Transport to recycling: When a new device is brought in, the old corresponding one is taken away for recycling.

Transport Package Removal: The item is unloaded from the transport platform. The packaging materials are removed and disposed of appropriately. This means that you will not have to deal with large volumes of packaging waste.

Freight + delivery to private persons



Posti delivery to the recipient's yard

Posti will deliver your order to the desired address as a climate-friendly Posti Green item during the same business day. We will agree on the delivery time with you by phone.

Postal parcel + Fast track additional service (to a parcel locker)

Note: The delivery time and final ordering time xx that you have promised to your customer depend on your online store's process.



Express delivery to Posti Smartpost on the same day

Place your order Mon–Sat by xxx and you can pick it up at the selected Smartpost parcel locker by 7 p.m. You will receive a notification once the parcel is available for pickup. You can track your parcel using the OmaPosti mobile application. Delivery as a climate-friendly Posti Green item.



Express delivery to Posti Smartpost for the following day

Place your order Mon–Sat by xxx and you can pick it up at the selected Smartpost parcel locker on the same day by 7 p.m. You will receive a notification once the parcel is available for pickup. You can track your parcel using the OmaPosti mobile application. Delivery as a climate-friendly Posti Green item.

Postal parcel + Fast track additional service (to an outlet)

Note: The delivery time and final ordering time xx that you have promised to your customer depend on your online store's process.

posti



Express delivery to an outlet on the same day

Place your order Mon–Sat by xxx and you can pick it up at the selected Posti outlet by 7 p.m. You will receive a notification once the parcel is available for pickup. You can track your parcel using the OmaPosti mobile application. Delivery as a climate-friendly Posti Green item.

posti



Express delivery to an outlet for the following day

Place your order Mon–Sat by xxx and you can pick it up at the selected Posti outlet by 7 p.m. You will receive a notification once the parcel is available for pickup. You can track your parcel using the OmaPosti mobile application. Delivery as a climate-friendly Posti Green item.

Posti Home Parcel + Fast track additional service

Note: The time of day xxx and the delivery time that you have promised to your customer depend on the online store's own process.



Express home delivery on the same day

Place your order Mon–Fri by xx. Posti delivers your order to the desired address as a climate-friendly Posti Green item between 6 p.m. and 8 p.m. You will be notified once the item is on its way. You can track your parcel using the OmaPosti mobile application.



Express home delivery for the following day

Place your order Mon–Fri by xx. Posti delivers your order to the desired address as a climate-friendly Posti Green item between 6 p.m. and 8 p.m. You will be notified once the item is on its way. You can track your parcel using the OmaPosti mobile application.

Priority, EMS and Parcel Connect

PRIORITY

International postal parcel

Depending on the country of origin, after import clearance, if any, has been taken care of, the items are either delivered to the recipient's address or to a pickup point, after which you will be notified of the item's arrival. [See country-specific instructions.](#)

EMS

International Express Parcel

Items are delivered to the recipient's address after import clearance, if any, has been taken care of. [See country-specific instructions.](#)



Parcel to Europe

Deliveries to the doorstep or to pickup points, depending on the country. Including Saturdays. You will receive an advance notification as well as an SMS once the parcel has arrived. [See country-specific instructions.](#)

posti